Genesys CX Insights Multicloud Projects Reference Guide

User Data Example folder

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Contents

Objects that enable the measurement of Info Mart data based on custom userdata attributes.

Related documentation:
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RSS:
- For private edition

User Data Example folder and subfolders

> ## Important
> Use this document for Genesys CX Insights Multicloud deployments. For information relevant to Genesys CX Insights on-premises deployments, see the corresponding page in the *Genesys CX Insights on-premises Projects Reference Guide*.

The User Data Example folder contains numerous objects that enable the measurement of Info Mart data based on custom userdata attributes.

Many folders contain Custom folders, which are not described in this document; custom folders are provided to store any custom objects. This folder contains the following root folder and subfolders.

- User Data Example

Folder: User Data Example

Introduced: 9.0.007.03

Description: Objects in this folder enable the organization and filtering of Info Mart data based on user data dimensions.		
Metrics: • There are no metrics in this folder		
Attributes: • Category	• Category Key	• Classify Actionability Category

- Classify Sentiment Category
- Dimension 1 - Dimension 5
- Dimension 2 Gen - Dimension 5 Gen
- Dimension 6 - Dimension 10
- Dimension 6 Gen - Dimension 10 Gen
- GSW Call Type
- Influence Category
- Screen Actionability Category
- Screen Sentiment Category

Reports built primarily from the objects in the User Data Example folder and subfolders

No results